

# Onions and Roses Report

ConCom and Public

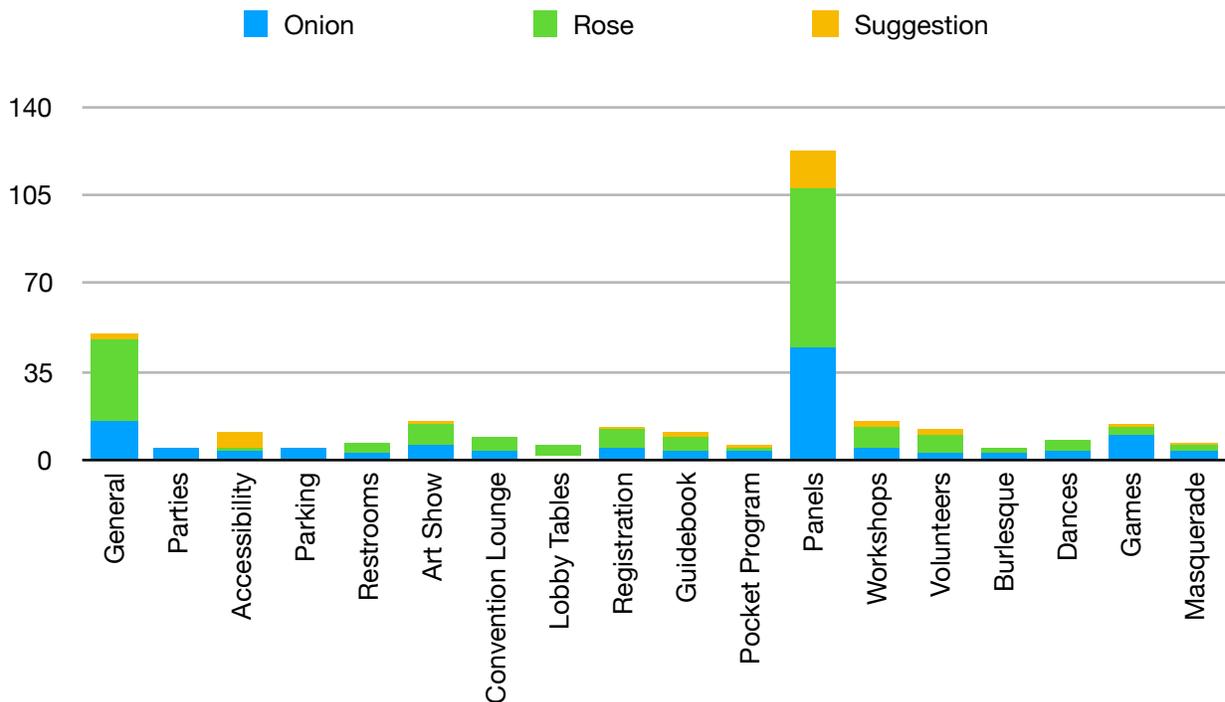
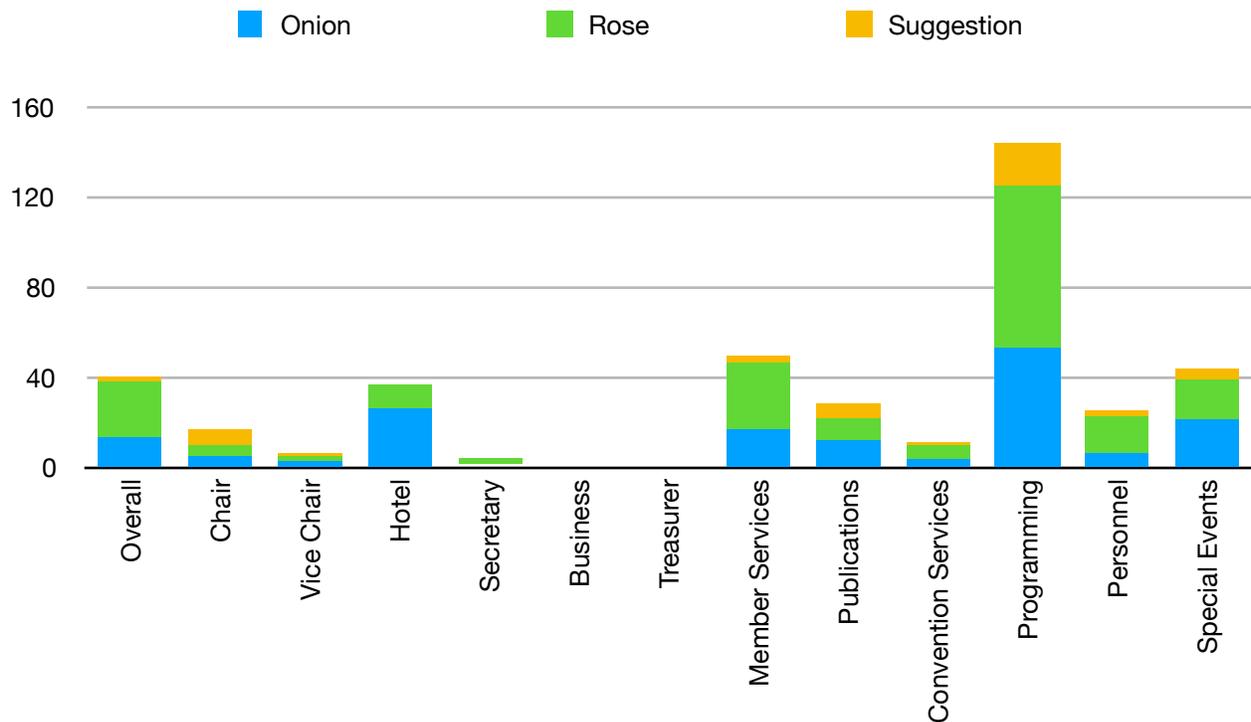
**Norwescon 42: April 18–21, 2019**

Compiled and Authored by Michael Hanscom, NWC42 Secretary



## Overview

A total of 407 responses were submitted for NWC42 by members. These break down into 160 Onions, 193 Roses, and 54 Suggestions. Some submissions count in multiple categories, e.g. as both an Onion and a Suggestion. The following charts and tables compare the departments and the areas which received more than five responses, either in Onions or Roses.



## By Department

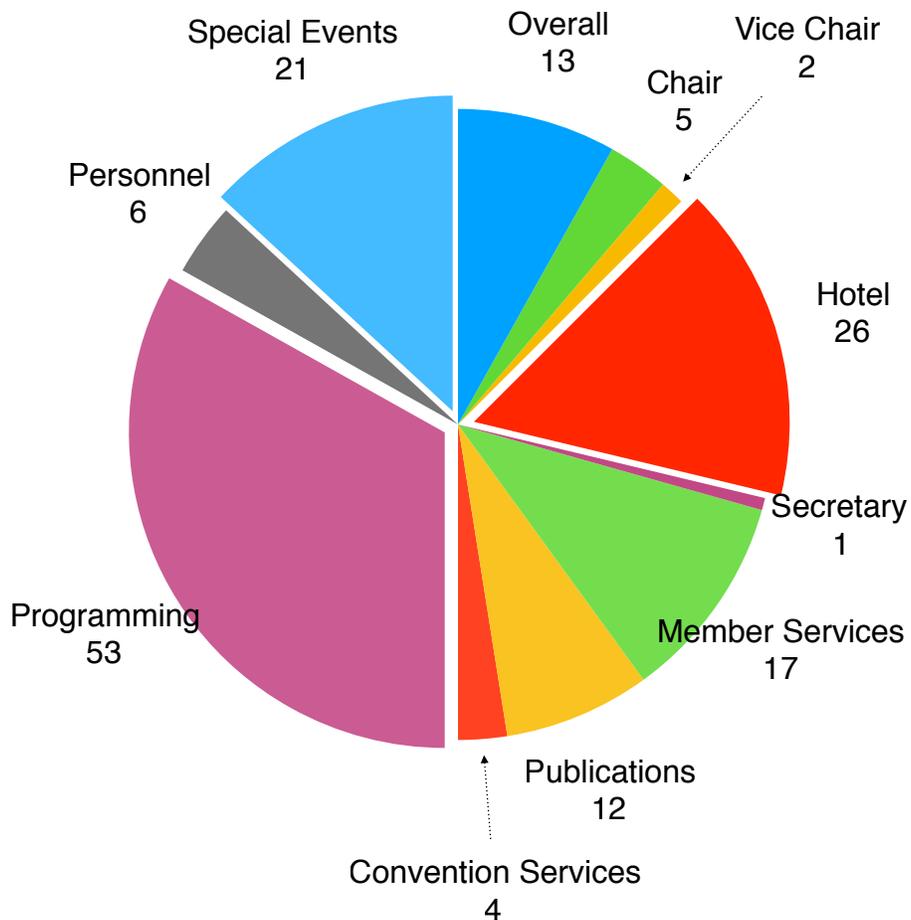
Department	Onion	Rose	Suggestion	Total
Overall	13	25	2	40
Chair	5	4	8	17
Vice Chair	2	3	1	6
Hotel	26	10	1	37
Secretary	1	2	1	4
Business	0	0	1	1
Treasurer	0	0	0	0
Member Services	17	29	4	50
Publications	12	9	7	28
Convention Services	4	5	2	11
Programming	53	72	19	144
Personnel	6	16	3	25
Special Events	21	18	5	44
<b>Total</b>	<b>160</b>	<b>193</b>	<b>54</b>	<b>407</b>

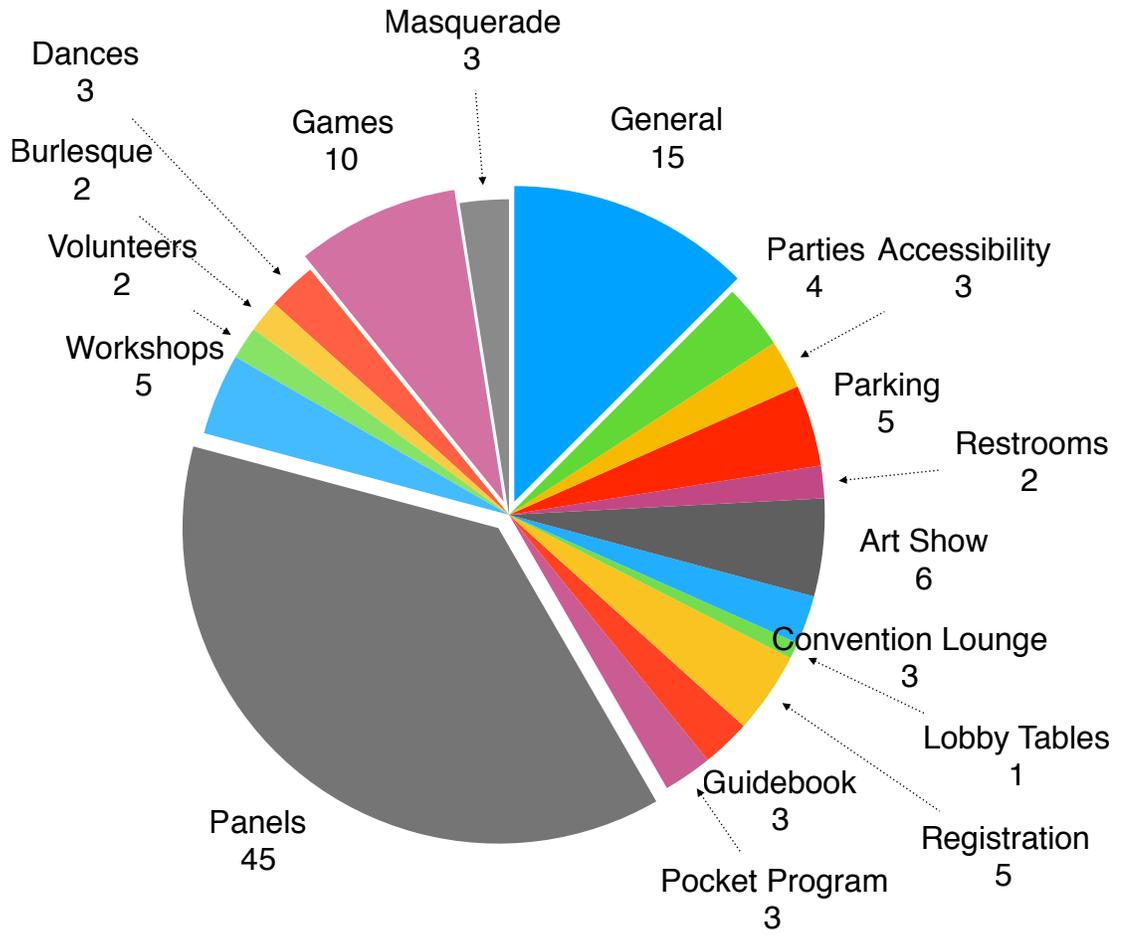
## By Area (≥5 received comments)

Department	Onion	Rose	Suggestion	Total
General	15	33	2	50
Parties	4	0	1	5
Accessibility	3	2	6	11
Parking	5	0	0	5
Restrooms	2	5	0	7
Art Show	6	8	1	15
Convention Lounge	3	6	0	9
Lobby Tables	1	5	0	6
Registration	5	7	1	13
Guidebook	3	6	2	11
Pocket Program	3	1	2	6
Panels	45	63	14	122
Workshops	5	8	2	15
Volunteers	2	8	2	12
Burlesque	2	2	1	5
Dances	3	5	0	8
Games	10	3	1	14
Masquerade	3	3	1	7

# Onions

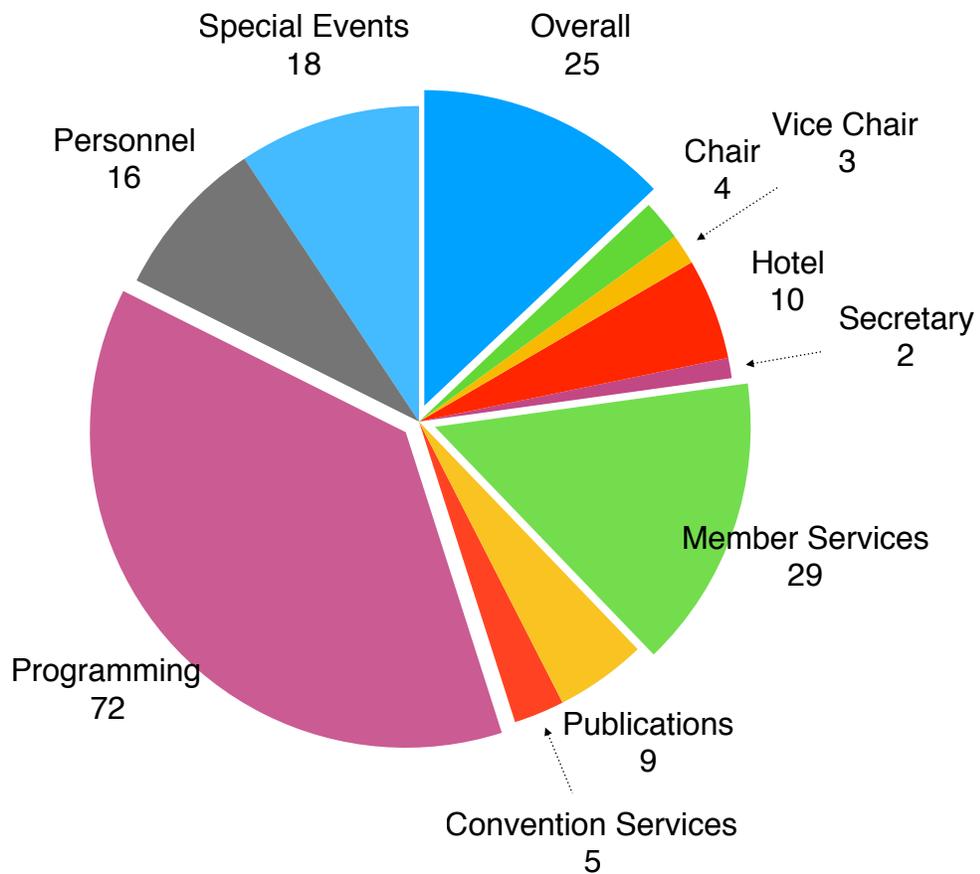
At a department level, Programming, Hotel, and Special Events received the most onions. By area, the panels, general comments, and games received the most onions. Particular areas of concern included diversity of panelists and the handling of sensitive topics, hotel parking, and accessibility of gaming at Maxis and the Rotundas.

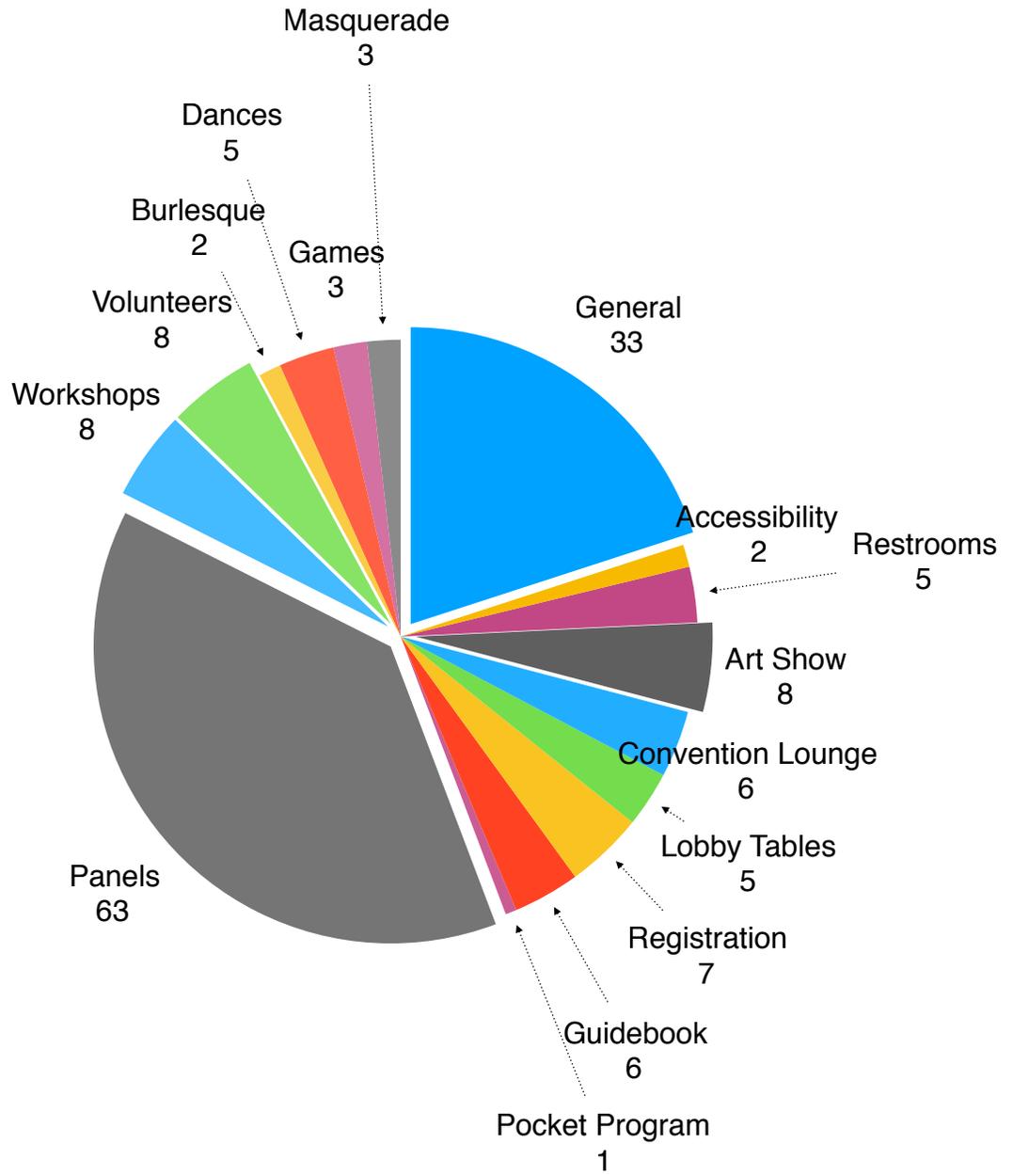




## Roses

At a department level, Programming, Member Services, and general comments received the most roses. By area, the panels, general comments, and a three-way tie among workshops, volunteers, and the art show received the most roses. Particular kudos went to the diversity of panels and panelists, overall enjoyment of the convention, and the quality of the art show's artwork and management.





## **Comments**

All comments received by the NWC42 Secretary team have been compiled into the following report. The comments are sorted first by department, then by area.

Please note: **Comments represent the opinions and views of anonymous submitters, and do not reflect the views and opinions of Norwescon 42 in an official capacity in any way, shape, or form.**

When necessary, submissions have been lightly edited or omitted from this report in order to protect the privacy of the submitter or of the subject(s) of the comments. All comments have been provided to the Executive Team as originally submitted.

## NWC42 Onions and Roses

Department	Area	Type	Statement
Overall	General	Onion	Please make this a fragrance free conference. Please ask people not to wear fragrances.
Overall	General	Onion	There were more kids and dogs this year, which was disruptive. Especially when they asked questions, the children did not have relevant questions and the panel did not understand the dog's question so they could not answer. Was not a service dog because real service animals are well trained and would not bark or be disruptive in any way.
Overall	General	Onion	I really enjoyed the con but do have one criticism. When I was there, I saw a lot of dogs that weren't service dogs. Lots of people have dog allergies or are afraid of dogs and when there are so many dogs it makes it hard to breath and be in the building with dogs who are going over to people and jumping on them.
Overall	General	Onion	I'm at @norwescon 42, and I'm concerned. There are far fewer panels this year and far fewer people I recognize. This wouldn't be a problem if the older crowd were replaced by a younger crowd. But it's not. Far fewer young GenXers, Millenials, and GenZ are here.
Overall	General	Onion	@norwescon Conobservations: seeing quite a lot of aluminum cans in the garbage receptacles. This makes us sad.
Overall	General	Onion	@norwescon Conobservations: con-goers need to put their phones on vibrate alert when they are in panel rooms. That honors the panelists, fans.
Overall	General	Onion	@norwescon Conobservations: people who stop in the middle of the corridor to chat during panel changeover time. It's great to be social. Pull over to the wall to chat, please!
Overall	General	Rose	Like coming to a family reunion only without the weird uncle. Wonderful to come to each year.
Overall	General	Rose	Thanks to all the staff for listening to the members' opinions.
Overall	General	Rose	I had a great time at Norwescon. Thanks to all the volunteers. I'm looking forward to next year.
Overall	General	Rose	Costuming wonderful! Overall con — brilliant! I love this con. The public costuming adds to the ambiance.
Overall	General	Rose	SO MUCH FUN!!!!!!
Overall	General	Rose	You're awesome!
Overall	General	Rose	Yay! It rocks!
Overall	General	Rose	I just attended my very first Norwescon, and I had the best time. :-) I wish I'd thought to thank a volunteer personally while I was there, but I wanted to shoot you guys a quick message just to say THANK YOU! I saw how hard all the volunteers worked to make sure we had a great time, and I wanted to make sure y'all know you are appreciated very much! Thanks again for making my first Norwescon such a great experience.
Overall	General	Rose	[Norwescon] feels like a safe and progressive space. Features like a safer space for people of color and an entire track of panels devoted to creating anti-bias spaces in our gaming and other nerd communities has made me (a very queer, female bodied person) feel immensely safe at con. After 3 years I feel like I've found my niche; I spend time listening to people in the culture track who are doing great work around intersectional feminism and cultivating the opinions and perspectives of a rich and diverse community.

Department	Area	Type	Statement
Overall	General	Rose	I just want to say that this year's convention was one of the best I have attended in a very long time! [...] Again, Norwescon 42 exceeded my expectations. The organizers and volunteers did a great job, and I'm really looking forward to 43!
Overall	General	Rose	Everyone does an outstanding job every easter weekend. Thanks to you all.
Overall	General	Rose	I was pleased to find it just as well run in person as the email correspondences I had with various staff in the previous six months suggested it to be (you can never tell with cons).
Overall	General	Rose	Had the BEST time this weekend—so many people made me feel welcome as a first-timer. Much thanks to the volunteers + my fellow panellists, and also shout out to Karen in the Green Room for her hospitality and general delightfulness 💕 #nwc42
Overall	General	Rose	One of my favorite parts of working with kids at cons is the joy they experience in seeing other people who love what they love as deeply and ecstatically & differently as they do. Knowing a whole community of people like you exists is a gift. Thank you #nwc42
Overall	General	Rose	Norwescon is the most organized convention I've attended.
Overall	General	Rose	What really amazed me the most was the layout of the con. I was shocked to see how much of the hotel grounds were used, and enjoyed the shenanigans until at least 2am every morning.
Overall	General	Rose	We had a great time at our first con! Thank you for being so welcoming - I'm looking forward to the next one!
Overall	General	Rose	[We] wish to thank All Staff for an Awesome Norwescon 42! This is our first one since 2011. We loved the panels, workshops, art show, dances & The Anglicon film festival (2) we attended. The dealers room had great items.
Overall	General	Rose	A BIG THANK YOU TO THE CONCOM FOR THE GREAT TIME WE ALL HAD THIS WEEKEND! *applause*
Overall	General	Rose	Thank you so much to all the volunteers that put on a wonderful weekend!!! <3 <3 <3
Overall	General	Rose	First, huuuuuge thank you to all the people that make @norwescon go. It was another great con!
Overall	General	Rose	@Norwescon was inspiring, literally. Thank you to everyone who made me feel welcome. I will definitely be back.
Overall	General	Rose	Almost fully recovered from my @norwescon travels. Just another thank you to everyone (staff/volunteers/attendees/pros/guests) at the con this year. Greatly enjoyed the experience and hope to return again sometime. #nwc42 >Waves at writing group members and team.<
Overall	General	Rose	#Norwescon was a blast. This year was marked by a lot of people being extra warm, kind, and welcoming, from pros to staff & attendees.
Overall	General	Rose	So, here's my #nwc42 so far: no traffic en route, stopped at my favourite bakery, found a parking spot first try, no line up at the pro registration, room ready two hours early, and **I just got carded at the bar**. Did you do all this for every pro, @norwescon? #killingit
Overall	Parties	Suggestion	Room parties – I agree that there should be more room parties or meet ups, socializing within communities ... maybe one night have an hour blocked off (between big events) for “MEETUP HOUR” and get groups in advance to sign up to have open houses? Having a specific hour would let people schedule their own gatherings without feeling like they're making their friends miss the big events. It's a nebulous thought still, but there is potential.

Department	Area	Type	Statement
Overall	Parties	Onion	Have noticed over past few years that room parties are disappearing. Realize there are outside reasons (WaLCB, etc.), but even non-alcoholic parties are disappearing. Growing your community and reminding people your community is there isn't something you can put a price tag on. Disappearing for a year might mean people not remembering you exist, would love to see this communicated to the various groups. Would love to see more con bid parties, small publishers, gaming groups/publishers, non-alcoholic parties, etc.
Overall	Parties	Onion	Can we get room parties added to the schedule? (No, not officially connected to the con.)
Overall	Parties	Onion	Parties not publicized, didn't know where.
Overall	Parties	Onion	You had no parties.
Overall	Track Changes	Suggestion	I was on Track Changes this year. It seemed to have many moving pieces and no really clear way to tell if the various parts were complete. I think it would match well with a ticketing system that had workflows for the various components. I think tracking these as tickets and sub-tickets for the various departments would make it easier to avoid missed work and to check the status of work. It would also reduce the amount of email received by many people considerably, making it easier to spot the emails that required action.
Overall	Wing 7 Services	Onion	Not visible enough.
Overall	Wing 7 Services	Onion	Didn't know they existed.
Chair	Accessibility	Suggestion	Second con with a scooter. Would like some sort of disclaimer/ announcement on website reminding parents to corral kids as much as possible. Had more problems not running over kids or kids being in the way.
Chair	Accessibility	Suggestion	Wondering if there's a way that 2/3 portable mics & speakers could be stationed in panels to assist people who don't move well.
Chair	Accessibility	Suggestion	Walkthrough should happen with layouts binder and relevant exec.
Chair	Accessibility	Suggestion	Incident reports and follow-up tracking to insure incidents are resolved.
Chair	Accessibility	Suggestion	Coordinate differing disabilities needs such as lighting for ASL translators.
Chair	Accessibility	Suggestion	Coordinate with layouts further in advance.
Chair	Accessibility	Onion	Very hard to get to the Evergreen floors; for someone with little depth perception, the carpeting on the stairs looks very much like a ramp, elevator hard to find.
Chair	Accessibility	Onion	Noticed some people were struggling with the size of the type on the panel sheets on the outside of the panel rooms.
Chair	Accessibility	Onion	Behind blue line at Masquerade need pre-planned seating for accessibility and hall costume awards (accessibility needs two rows).
Chair	Accessibility	Rose	Everything either large print or Braille or both in the hotel, very appreciated.
Chair	Accessibility	Rose	Blue lines in Grands worked.
Chair	General	Suggestion	Bring back blood mobile!
Chair	General	Suggestion	Make all staff memberships free — only charge if they want a t-shirt. / Seconded. We do so much work, hundreds of hours each year.
Chair	General	Onion	Lots of people ghosting this year. Barcon was packed with pros and folks without memberships doing their own thing.

Department	Area	Type	Statement
Chair	General	Rose	Whoever put the basket of feminine hygiene product in the gender-neutral bathrooms, thank you so much.
Chair	POC Space	Rose	I liked that the POC had their own safe/quiet room.
Chair	Ribbons	Onion	Ribbon backings were discarded on every floorspace.
Vice Chair	Arcade	Suggestion	I greatly appreciated the pinball machines and arcade machines that were available for free play. Two suggestions for improvements: 1. Provide a small amount of seating for people who are supervising players, waiting for a turn etc. 2. Provide 2-3 small step stools (perhaps folding) for small players. The few chairs that were near the games often got pulled over to them for the purpose of help smalls play without being put back (I'll be honest, I was one of those people who used a chair and didn't out it back as I was chasing my tiny human once he was done).
Vice Chair	Banquets	Onion	Vegan and vegetarian options were the same at the banquets and were not very good — the two at my table did not eat much.
Vice Chair	Raffle	Onion	Is a money-making raffle appropriate?
Vice Chair	Raffle	Rose	Raffle was super fun!
Vice Chair	Raffle	Rose	The raffle was a great idea. I look forward to it next year.
Vice Chair	Timeline	Rose	Great timeline management.
Hotel	Bathrooms	Onion	Hotel has a strong chemical spray used in the bathrooms, and another system piped into restrooms and sleeping rooms, this one apparently cannot be turned off. Prompted some athsma attacks. Could those be turned off before the convention?
Hotel	Billing	Onion	Various reports of final bills being off (tower room upgrades charged to staff, one-night deposits not being credited, etc.)
Hotel	Cascade Rooms	Onion	Cascade room setup on Saturday was much better. The 90° twist on Friday made it hard to get in and out of the room, especially mid-panel.
Hotel	Cascade Rooms	Rose	Cascade room setup on Saturday was much better. The 90° twist on Friday made it hard to get in and out of the room, especially mid-panel.
Hotel	Evergreen Rooms	Onion	Evergreen 3&4 was freezing. I chose not to go to panels there.
Hotel	General	Onion	More trash cans in the hotel — it was really hard to find one.
Hotel	General	Onion	Does the hotel actually clean the drink collars (? — at the spigot for the (illegible))? Dirty!!
Hotel	General	Onion	Hotel common areas — halls, meeting areas — are too cold.
Hotel	General	Onion	Cascade and Evergreen rooms are freezing! I'm bundled up and my nose is froze! I know it's hard, just FYI.
Hotel	General	Onion	Certain rooms are very cold.
Hotel	General	Onion	Hotel is long and hard to traverse with cane and sprained ankle. :(
Hotel	General	Onion	The hotel...failed in so many ways. Incompetent front desk staff (who scheduled trainees to do check ins for a large convention? So new they did not even have tills assigned to them yet!) Huge parking issues made a mess of things as well. Inadequate baggage cart provisions as well as having to cart my own luggage in and out. Paying \$150.00 per night for a room at the Doubletree I expected better services. I saw bell hops jumping and hauling luggage for the mundane but not us.
Hotel	General	Rose	Many thanks to Hotels for their support of Business this year.

Department	Area	Type	Statement
Hotel	Grand 2	Onion	Grand 2 was unsafe - too dark. Since hotel got rid of side-wall room sconces there is no way to do low-light in that room. Should we provide our own side lighting for safety?
Hotel	Hallways	Onion	Hotel started vacuuming Cascade hallway before panels were done — it was loud (Sunday, 3:30)
Hotel	Hallways	Onion	Vacuuming during final panels caused a lot of noise in the Cascade hallways.
Hotel	Layouts	Onion	Hotel did not set up rotunda per layout page.
Hotel	Parking	Onion	The hotel needs to reinstitute valet parking as I had to walk quite a distance for parking and they need a LOT more handicap parking. Also they need some security in the parking lot, I had \$1500 worth of photo equipment stolen from my locked trunk of my car. The hotel just does not seem to want us there any more. We need to remind them we bring a lot of money into the hotel!
Hotel	Parking	Onion	[Hotel marked "excellent" on survey] Except for the "no valet parking" bit.
Hotel	Parking	Onion	Parking is always tough.
Hotel	Parking	Onion	Parking, especially for disabled, is terrible. Hit stress wall at this but toughed it out.
Hotel	Parking	Onion	The access code to get the parking discount at the hotel's parking kiosks was buried in the Membership Guide. Could this be displayed more prominently? Paid close to \$32 one day instead of \$8.
Hotel	Reservations	Rose	Wife requires ADA room, when room block was opened reserved ADA room as soon as possible. When arrived, was told ADA rooms were taken. Front desk person immediately worked to correct; that night got a suite, got into an available ADA room the next day, was one of the largest suites in the hotel. When hotel says they'll make it right, they're serious. Did not charge extra above standard con rate, either.
Hotel	Restaurants	Onion	The bakery needs earlier setup/checkin. Next year Business should pay for Tuesday as an add-on.
Hotel	Restaurants	Onion	Restaurant is tasty but the price point can be a bit steep.
Hotel	Restaurants	Onion	I spent the majority of my convention time in the bar, because the dang Doubletree Inn is too shortsighted to keep the restaurant open all the time. (When Norwescon was held there in earlier years, the restaurant/coffee shop was open all the time. I believe their policy of only opening it for morning and a few hours in the evening is costing them money. But maybe I'm wrong.)
Hotel	Restaurants	Rose	Restaurant is tasty but the price point can be a bit steep.
Hotel	Restrooms	Onion	No changing tables in restrooms.
Hotel	Restrooms	Onion	Please ask the hotel not to fill their bathrooms with scents. Or at the very least have them provide at least ONE safe bathroom set for fragrance challenged individuals.
Hotel	Restrooms	Rose	I liked that the gender neutral bathrooms were right up out front and not hidden in some dark corner.
Hotel	Restrooms	Rose	[Menstrual supply baskets in restrooms] is great planning on behalf of Norwescon.
Hotel	Restrooms	Rose	the larger gender neutral bathrooms have been amazing.
Hotel	Restrooms	Rose	All praise to #Norwescon for their thoughtful bathroom prep. [With photo of menstrual supplies basket.]
Hotel	Restrooms	Rose	Thank you, @norwescon. #nwc42 [With photo of Gender-Neutral restroom sign.]

Department	Area	Type	Statement
Hotel	Rooms	Rose	DoubleTree always been a bit head of the curve with recycling, composting, etc. This year, bathrooms and rooms now have pump containers instead of individual shampoo bottles, less waste.
Hotel	WiFi	Suggestion	DoubleTree offers a WiFi service called "Meetings" which is controlled by meeting organizers, i.e., the con. It requires an access code. Is this being used? If not, it should be, either to just panelists or all con members, and should be mentioned in the con guide as to who has access. If all members have access, if they can support that, then the access code could be published in the con guide.
Hotel	WiFi	Onion	The hotel should provide a more reasonable WiFi plan.
Secretary	Comment Cards	Suggestion	Need to add a NA or none to the above questions.
Secretary	Comment Cards	Onion	Not sure where to submit this form, but appreciate seeing them around. Will try the Info Booth.
Secretary	General	Rose	Appreciate all Secretary did to jump in and help!
Secretary	Minutes	Rose	Great notes formatting.
Business	Finances	Suggestion	King County includes with the property tax bill a flyer showing from where the money comes and to where it is spent. Norwescon should consider issuing such a flyer or placing the information in the program book.
Member Services	Art Show	Suggestion	Split the 20% commission into 5% fee, 15% commission, with the 5% collected from everyone, Charities & GOH included. 15% waiveable on request for GOH and by default for Charity Auction.
Member Services	Art Show	Onion	Would be great if the schedule had a clear mention of when bidding for art show auctions ends.
Member Services	Art Show	Onion	Art show setup looks ganky and cheap.
Member Services	Art Show	Onion	My only critique is that Art Show check out was painfully inefficient this year. I've never had to wait longer than 30 minutes, but this year the wait time was well over an hour. Having come straight from the airport from an out of state event, that wait was compounded by exhaustion; while the reason for the delay was well communicated, it seemed like it could have been remedied by having a couple more scanners in operation. Thanks again, and fingers crossed the process will go a bit more smoothly for everyone next year. :)
Member Services	Art Show	Onion	Once you are ready to pay [at the Art Show after checking your bag to get in] you go get your bag unchecked and bring it to the cashier to pay, which defeats the point of the security and also creates traffic / personal messes in addition to other problems.
Member Services	Art Show	Onion	Welp! The art show just lost some money. I have medically necessary things in my bag (along with priceless personal items, but that's beside the point) and expecting me to leave it at bag check just to let me in the art room is bad policy.
Member Services	Art Show	Onion	I knew what I was going in there to buy, too. I don't know where they expect me to have a credit card if I need my hands to use my cane & can't have a bag.
Member Services	Art Show	Rose	Great checkout process.
Member Services	Art Show	Rose	New panels looked better, had better lighting, went up and down much faster, recommend getting more of those.
Member Services	Art Show	Rose	Thanks for another awesome Art Show! I appreciate the time & efforts volunteered every year by the Art Show crew. :)

Department	Area	Type	Statement
Member Services	Art Show	Rose	The Art Show had Comment Cards - a nice touch. Though the back should be updated, they give information for NWC40.
Member Services	Art Show	Rose	The Art Show...was one of the best run I have ever had the pleasure to participate in. They used a bar code + scanning system that made checking in and out much better, and all the staff were well-trained and helpful. It was a pleasant change, once my art was hung, to be free to wander the convention as a regular attendee, going to panels or loitering in the common areas as I pleased.
Member Services	Art Show	Rose	I have to tell you that this year was, in my opinion, the best art show Norwescon has ever had; in fact, it rivalled many Worldcon art shows that I've seen in terms of quality, skill, and professionalism.
Member Services	Art Show	Rose	Great Job with the Art Show. Now just to frame all the prints. Looking forward to the next con.
Member Services	Art Show	Rose	Always rocking and never disappointing. Loved it all again!
Member Services	Club Tables	Rose	LOVE the lending library: Thank you!
Member Services	Dealers' Room	Onion	The Dealers' Room was a little sparse, a little stale. Always the same people, the little terrarium things, etc. More authors would be good altogether, since this is a writing con. More artists in the Dealers' Room as well. I feel like it's time for a new head of the Dealers' Room altogether.
Member Services	Dealers' Room	Rose	Kudos to Member Services. Registration and Dealers Room were big wins.
Member Services	Exhibitors	Rose	Great variety and nice price-point choices — thank you!
Member Services	Flyers	Onion	@norwescon #nwconion The flyer pillars need to be wrapped and ready to use Wed night so that early Thu events can be advertised.
Member Services	Info Desk	Suggestion	Make Saturday [pocket] program available on Friday.
Member Services	Info Desk	Suggestion	Suggestion: Hotel office phone at Info desk (there seems to be an outlet). Have phone directory for staff plus Hotel Liaison number.
Member Services	Info Desk	Onion	I also didn't get a souvenir book in my registration packet, which isn't a big deal because that is something that is easily remedied at any con. However, when I asked at Information where I could get one, I was treated dismissively, told I should have gotten one with my registration packet, and then reluctantly handed one from the recycle bin while being told they didn't bother looking at badges and couldn't have possibly known that I was a GoH.
Member Services	Info Desk	Rose	Really liked the TV display of the schedule in the lobby.
Member Services	Lobby Photo Area	Rose	Norwescon has an area set aside for photographing costumes, which I applaud.
Member Services	Lobby Photos	Onion	Last year a non-staff photographer harassed some costumers. The con response was to punish ALL the non-staff photographers by not providing seating. This is an unfair policy and I PROTEST strongly. I am handicapped. I can NOT stand for two hours, and this unfair policy makes it impossible for me to take photos. The con needs to reconsider this unfair policy. If someone misbehaves, kick them out, DON'T punish everyone else!!!
Member Services	Lobby Photos	Rose	Thanks for stopping the misogyny of the lobby photo area.
Member Services	Lobby Photos	Rose	Photo backdrop up all the time is great!
Member Services	Lobby Photos	Rose	Thank you for setting strong guidelines for photographers.

Department	Area	Type	Statement
Member Services	Lobby Tables	Onion	Most are great! Some are a little snarky and want to hang out with friends.
Member Services	Lobby Tables	Rose	Most are great! Some are a little snarky and want to hang out with friends.
Member Services	Lobby Tables	Rose	The book exchange table was a HUGE success! We *easily* went through 1000 books, I personally counted 35 boxes of donations (and who knows what came in that I didn't see), and I went home with 1.5 boxes of leftovers. The biggest feedback I heard was "If I'd known, I would have brought books to donate," and I kept saying, "Next year!" Thanks for the opportunity to give back to NWC.
Member Services	Lobby Tables	Rose	Loved the book swap.... kudos to whoever thought that up. We are always looking for new/newish books :-)
Member Services	Lobby Tables	Rose	Thank you to the folks who were in charge of the Little Free Library this weekend. They did an awesome job of keeping the area tidy, which I appreciated since it was next to my club table. Also this was a great idea and I took home more books than I expected to! I will definitely bring mine next year!
Member Services	Lobby Tables	Rose	The Free Book area was terrific—dozens of absolutely free hardcovers, paperbacks, and magazines (older and recent F&SFs and Analogs). An idea more cons should adopt!
Member Services	Registration	Suggestion	Replace the plastic swag bags with either paper or a bag that can be reused (e.g., the GeoBee swag bags).
Member Services	Registration	Onion	Never received pre-registration email, not sure why it wouldn't have arrived (checked spam folders, etc.), didn't receive registration confirmation last year either.
Member Services	Registration	Onion	Was official end of the line for 15/20 minutes, should be a volunteer to handle that position rather than whoever happens to be there. Maybe some signage prepared in advance for registration line management in the ballroom.
Member Services	Registration	Onion	The registration process needs to be organized much more efficiently. Computer connections, payment processes, bag handout etc should have all been tested out and ready to go before 9:00.
Member Services	Registration	Onion	Registration process onsite not clear.
Member Services	Registration	Onion	please let us buy day passes. all my friends and i wanted to go but all-weekend passes were out of our price range
Member Services	Registration	Rose	Being open at 10am on Thursday was great. (Got applause.)
Member Services	Registration	Rose	Swapped memberships, paperwork never got sent in, but was handled quickly at the desk upon arrival. (Got applause.)
Member Services	Registration	Rose	Sunday was great, there were a few complications that were handled well.
Member Services	Registration	Rose	Great registration lines!
Member Services	Registration	Rose	Kudos to Member Services. Registration and Dealers Room were big wins.
Member Services	Registration	Rose	Registration was the smoothest ever! Thanx!
Member Services	Registration	Rose	I was one of the first few in line [for Sunday registration], and the process was quick and painless! Thank you, Norwescon staff!
Member Services	Tech	Onion	What happened to the in-house video?

Department	Area	Type	Statement
Publications	Daily Zine	Onion	I'd like to see the Daily 'Zine available either in print, or as something downloadable (like the Guidebook material). I asked if it was on a webpage and was told that the ONLY place we could see it was on the big screens at the Info Desk. If we can't pick up a print-out and take it with us, it'd be good to have a way to access the info on our 'phones or tablets... Is there some way to link the Daily 'Zine to the Guidebook app?
Publications	Grids	Suggestion	Idea: Have ten or so large format program grids printed for accessibility (not the whole guide).
Publications	Guidebook	Suggestion	Is there a way to set Guidebook up to be able to tap on a room and see what's happening in that room throughout the con?
Publications	Guidebook	Suggestion	Put Cloak Room hours in Guidebook app.
Publications	Guidebook	Onion	Paper program stated that beading classes required pre-registration, but Guidebook did not. I was lucky to get in class without pre-reg.
Publications	Guidebook	Onion	The mobile Guidebook keeps resetting to the beginning of the day when looking at current times for programming.
Publications	Guidebook	Onion	Could more tags be put into the online program? Very few things were tagged as music. The concerts weren't even tagged as a music.
Publications	Guidebook	Rose	Guidebook app, loved that could go to event and see description, panelists, and thumbnail of where it was on the map. (Got applause.)
Publications	Guidebook	Rose	The Guidebook app is the most accessible con app have ever worked with. Worth whatever you pay. (Got applause.)
Publications	Guidebook	Rose	Guidebook was awesome!
Publications	Guidebook	Rose	Guidebook is the standard. Excellent.
Publications	Guidebook	Rose	The Guidebook app continues to evolve and is SO HELPFUL. Thank you for keeping up with that.
Publications	Guidebook	Rose	I love the Guidebook app and whoever keeps that updated. i never ran into anything not being where and when it said it was going to.
Publications	Marketing	Suggestion	More marketing material available before the convention for concom.
Publications	Membership Guide	Onion	There are no costume rules in the Membership Guide. Cultural appropriation rules should be there. Masquerade rules only cover Masquerade.
Publications	Photography	Onion	Photographers should not tag people in pictures by default. Let them tag themselves if they want to.
Publications	Pocket Program	Suggestion	Request to have program printed in accessible form only in much lower amounts (think ~250 copies on 11x17 paper) and the remaining part of the program guide book the same way, but only ~100. Only print them this way instead of the pocket guides.
Publications	Pocket Program	Suggestion	I hope you continue to have pocket programs available when requested. Not everyone has a smart phone. Nationally 30% of people of color don't have smart phones.
Publications	Pocket Program	Onion	Paper program stated that beading classes required pre-registration, but Guidebook did not. I was lucky to get in class without pre-reg.
Publications	Pocket Program	Onion	Dealer Room hours not found in Program Book or Pocket Program Book.
Publications	Pocket Program	Onion	I know you want to save paper by having as many people as possible use the Guidebook app. However I would still like to have a hard copy of the grid for each day. This was not available on line this year as it was in past years. Thanks.

Department	Area	Type	Statement
Publications	Pocket Program	Rose	Love the Pocket Program. Thank you!
Publications	Posters	Onion	On the massive souvenir posters that were printed for the charity auction and signed by all the GoHs, the Spotlight Publisher's company name was completely wrong (Sub-Terranean instead of Subterranean Press) and the representative was mis-identified.
Publications	Program Book	Suggestion	Since we don't publicly print membership lists anymore, could there be an optional page for listing 5 year/10 year/15 year/20 year/etc.-long attendees, or possibly print something on the membership badge?
Publications	Program Book	Rose	Program book looks fantastic!
Publications	Program Book	Rose	Beautiful program book.
Publications	Social Media	Onion	Promotion started very late. As we neared the con, there seemed to be many non-con posts that took priority.
Publications	Social Media	Onion	Though the Facebook page had a post stating that cars would be towed if parked in fire lanes, the hotel was directing people to park there. This caused anxiety issues for some people, including checking several times a day to verify cars hadn't been towed. Please double-check with the hotel before posting alerts like these.
Convention Services	General	Rose	Saturday night, the incident with the broken glass outside of the dance, was handled quickly and professionally and I was quite impressed. I saw the aftermath but one friend was there from the start and stated that it was handled well from moment one. And then I heard that the fellow was allowed back the next day and thank you for that too, for not shunning someone who had a bad turn, but instead letting them come back into the community.
Convention Services	IT	Rose	IT did a lot with limited resources, made Registration run smoothly.
Convention Services	IT	Rose	Thanks to IT and the Office for all their work for Business this year. Much appreciated.
Convention Services	Lost and Found	Suggestion	We cut ties w/NWSFS, so who is the auction going to benefit at the picnic? Us?
Convention Services	Lost and Found	Rose	Thank you to the people in charge of lost and found!
Convention Services	Safety	Onion	I had an incident with a creeper following me around on Saturday night, it was really unsettling. I had friends with me that escorted me back to my room, but I thought it might be nice to have some volunteers on duty (maybe an email address? Or a number to text?) who could escort someone who felt unsafe. Especially late at night.
Convention Services	Security	Rose	Security was so willing to help. Awesome!
Convention Services	Tech	Suggestion	We ought to clean up our boxes into a couple of "troubleshooting kits" with common equipment.
Convention Services	Tech	Onion	The A/V vendor did not know where to park. They parked way near the dumpsters. This meant rolling huge carts along an uneven parking lot dodging cars (not easy). Suggest outside Grand 1.
Convention Services	Tech	Onion	Certain rooms have loud AC fans and poor microphones/panel awareness of how quiet they are to the audience.
Convention Services	Transportation	Onion	Fridges were damaged during move in/out by well meaning but not fully capable volunteers.

Department	Area	Type	Statement
Programming	GOH	Onion	Artist GOH was lackluster.
Programming	Music	Onion	Little to do in the evening, miss filking.
Programming	Music	Rose	I like that the concerts occurred during the day again. That was great.
Programming	Panels	Suggestion	Also awareness for those who struggle with hearing impairment.
Programming	Panels	Suggestion	I'd like to see a panel on disabilities, especially hidden ones such as hearing or (illegible) such as autism. Thank you.
Programming	Panels	Suggestion	Have power strips and adapters for phone charging on all panel tables. Allows people to use translation app without sucking all their battery life.
Programming	Panels	Suggestion	Bring back the "Let's Make a Movie" panel
Programming	Panels	Suggestion	Also please have Transphobia panel at a time that Amber Clark can join.
Programming	Panels	Suggestion	Please do Build-A-Baddie again.
Programming	Panels	Suggestion	Would like more panels on horror. :) Thank you.
Programming	Panels	Suggestion	Keep up emphasis on targeting writers interest panels — all levels and from traditional publishing to self publishing, how to, etc.
Programming	Panels	Suggestion	It would be nice to have some panels especially in the military track that focus on Asian military history and tactics.
Programming	Panels	Suggestion	Please build out for youth sessions.
Programming	Panels	Suggestion	Panel suggestion: Military and civilian relationship, to help a non-militaristic fantasy author handle militaries.
Programming	Panels	Suggestion	Panel ideas: Japanese horror, Apollo guidance computer.
Programming	Panels	Suggestion	Panel/Workshop ideas for NWC43: Religious history w/Dr. Richard Carrier, more Bill Gruner workshops, Reaper miniatures paint & take.
Programming	Panels	Suggestion	Could there be a room available for musicians to casually gather and play in the evening?
Programming	Panels	Onion	Lots of well moderated panels, a few really strangely run ones, wasn't sure what to do. (Invited to email more particulars.)
Programming	Panels	Onion	Would be helpful to have more time (15 minutes?) between panels to allow for more time to get from one to another.
Programming	Panels	Onion	Had lots of problems with the transcription app. Glitchy, battery drain.
Programming	Panels	Onion	Attended beginning ribbon embroidery class, the hour and a half slot wasn't enough time to finish. Would appreciate two two-hour panels on different days to have time for fussy or detailed work.
Programming	Panels	Onion	Kinda felt like there were fewer panels this year, noticed a few more open Cascade rooms. Not sure if that's actually the case or not, but would love to see more panels.
Programming	Panels	Onion	Would love to see many of the people on the diversity track panels on other panels, would love to see their voices on other panels. (Got applause.)
Programming	Panels	Onion	Please inject new blood into Military, Space, and Technology tracks. The old guard keeps recycling old ideas.
Programming	Panels	Onion	Why so few SF/F panels at an SF/F con? We need to refocus and build the base again.
Programming	Panels	Onion	Onions and Roses panel should not be held so late. Should be mid-day Sunday at the latest.

Department	Area	Type	Statement
Programming	Panels	Onion	The 9:30 yoga class would be better at 9 Am. The problems with a 9:30 AM start time was I would have to race back to my room and change clothes before heading to the 10 Am panel. Also, others who were not doing the panel were in the rooms doing set the next panel and completely oblivious to the yoga panel and were somewhat disruptive.
Programming	Panels	Onion	I brought my son 14 and niece 16 and they had a terrible time everything they tried to do was so limited for number of teens and time to do an event. For example: the star was escape room was limited to 10 people for 2 hours. Should have been groups of 10 and 20 mintues to compete etc. The Harry Potter event was another miss managed event. Some of the others like Norse or Roman tactic were adult. There needs to be more STEM activites geared towards them. My niece at the last minute went to a YA writers panel.
Programming	Panels	Onion	I like that the concerts occurred during the day again. That was great. There was an issue with a combat-related panel next door causing a lot of noise, though. They tried to keep it down after they were asked, but it was still distracting. It's best to keep the two things separated by space or time.
Programming	Panels	Onion	Some are great — some are comprised of folks basically humble-bragging and the audience is invisible to them.
Programming	Panels	Onion	There is not enough diversity among the panelists outside the culture track. Despite having qualifications that should get them invited to many different tracks, panelists who are in the culture track are not being asked to participate in other tracks. Representation of folks from all walks of life should be present in all areas of the con, not just the culture track. I stay away from panels that lack diversity for this reason and would love to see this branched out further.
Programming	Panels	Onion	Panelists tended to ramble a fair amount, and it seemed like a waste of an opportunity for attendees to gain insights/value in the con. Audience members frequently interrupted panelists.
Programming	Panels	Onion	Needs more panels based on <i>young</i> adults, not <i>young</i> adult panels aimed at adults. Otherwise amazing!
Programming	Panels	Onion	Could Superhero Yoga be scheduled in an open space (no set-up chairs) and without the next panel/event setting up and talking over the yoga teacher?
Programming	Panels	Onion	Not enough science programming.
Programming	Panels	Onion	As a writer, I thought too many of the same writers were on multiple panels. They were good — but I wanted to meet others.
Programming	Panels	Onion	Many moderators want to give a soliloquy, not ask questions. Why not let there be lectures, but take these people out of leading panels. Panel leaders should be neutral.
Programming	Panels	Onion	Person at panel making sympathetic comments about Joseph Goebbels and about how he "had some decent ideas". Cis panelist acting as an authority on trans* issues they haven't experienced. Very uncomfortable. Passing comment example (Cosplaying While Fat): "Hey! Try not being fat!" Norwescon is starting to get uncomfortable.
Programming	Panels	Onion	"Biology Still Doesn't Care" is a phrase used by anti-trans 'morlocks', which makes it a bad panel name.
Programming	Panels	Onion	During the MBTI panel (Thursday) one panelist made some statements about the cleverness and efficiency of the Nazi regime. When two panelists challenged them on these problematic statements they demanded to finish their point. They allowed their own problematic views to derail the entire panel and was extremely disrespectful to the other panelists and their behavior was especially troubling as their role was to moderate the panel.

Department	Area	Type	Statement
Programming	Panels	Onion	There was a loud, screaming young child disrupting the 7pm Saturday night panel "Using Your Privilege for Good". The panel was just starting. There were two or three panelists. I approached the person who seemed to be in charge of the panel and said to them, "I would love to stay for the panel, but I cannot deal with a screaming child. Are you going to do anything about it?" They said, dismissively, "Absolutely not, have a good day," and indicated that I was welcome to leave or expected to leave. They added, "That's my child." I was extremely upset about this (I did leave). This is not child play space, this is a panel.
Programming	Panels	Onion	Can we have some psychology/sociology/anthropology panels that are NOT about discrimination or exploitation or colonialism again? There needs to be more variety in that track. I miss it and would attend it again.
Programming	Panels	Onion	Panelists need to talk louder or have more microphones.
Programming	Panels	Onion	There are some moderators who have moderated for several years now, and who generally know a lot about their topics, but who tend to dominate the panels that they facilitate. NorWesCon (and other cons) are definitely better off for the panels that these people moderate. On the other hand, the con world would be better off if moderators were encouraged to have a common understanding of how moderating means needing to back off a little as a content provider.
Programming	Panels	Onion	We've had many years where most diversity/representation panels are introductory/100-level. Would love to see some advanced/300-level panels.
Programming	Panels	Onion	Many of the diversity/representation topics end up blurring into very similar panels, seems pointless to attend more than one. For instance, the nerd community panel description sounded like it would be about building inclusive communities, not rehashing representation yet again. Building inclusive community would be a great topic for the future, btw.
Programming	Panels	Onion	Feel that NWC could do more to seek diverse voices on all topics, particularly outside of the diversity tracks. From comments panelists made, there may be a disconnect where panelists are not as aware of this as they could be.
Programming	Panels	Onion	Have been seeing casual racism pop up in many panels. While the harassment policy is appreciated, have the feeling that the con needs to be more pro-active, or at least making public statements when situations arise so all members and attendees know that this is inappropriate conduct.
Programming	Panels	Onion	Saw several instances of audience members and panelists confronting or outright harassing POC panelists. That some attendees feel this is acceptable behavior indicates that NWC might be able to do better in promoting the stated ideals.
Programming	Panels	Onion	Witnessed some instances from panelists of problematic and hurtful language and dismissiveness of concerns from marginalized attendees, creating toxic environments. Most diverse panels and voices continue to be part of the diversity track, and should be on all panels across all programming.
Programming	Panels	Onion	One panelist often seemed to be bullying and dismissive of other panelists; another approached a sensitive subject in what appeared to be a deliberately provocative way, and the two ended up in a notable conflict. Would prefer that neither moderated again, at least without some serious conversations about politeness, audience comfort, and how to approach sensitive topics tactfully.

Department	Area	Type	Statement
Programming	Panels	Onion	I was really disappointed to see so very few costuming panels. I know that Norwescon is a literary convention but if panels such as Norse Spear and Shield can find a home, surely historical clothing panels can also find a home. There are probably mitigating circumstances behind the lack of costume panels so I don't know what to say other than I missed them.
Programming	Panels	Onion	Watching the Thursday evening "Storing the Harvest" panel was like watching TV with rapid-fire channel surfing between three different shows. And one channel was more about interesting (?) recollections from a long and diverse life. The panelist has an abundance of knowledge and information to share. Perhaps their contributions would be optimized by including a strong moderator on panels they are participating in, and not asking them to moderate themselves.
Programming	Panels	Onion	Pat McEwans weird biology talk could use a bigger room. it is always SRO and we turn so many people away.
Programming	Panels	Onion	I know scheduling is tough, but the Science GOHs reading was during the Masquerade and he only had 10 people in a huge room.
Programming	Panels	Onion	There were a lot of issues with the microphones going in and out, half of Nancy Pearls talk in the Grand 2 couldn't be heard by everyone.
Programming	Panels	Onion	On the negative side, I attended a panel where one of the Pro's felt the need to leave due to the 'tone deafness' of the moderator. I fully understand the need to have frank and open dialog, but when it becomes apparent that there is extreme discomfort, politeness requires that the atmosphere be calmed down. Perhaps some training for panel moderators on how to read the room and keep the conversation on an even keel would be a good thing.
Programming	Panels	Onion	I don't even know where to begin. I was so looking forward to the conference and hoping for some great courses on craft as a writer. I am not sure who coordinated the courses, but I was sorely disappointed. I found myself listening mostly to speakers (primarily on panels) who were pushing either their own agenda or even extreme politics, but I'm aware that can be the norm for standard conferences. Just disappointing as I'd been told that this conference was different. So, not sure why it was not geared toward learning. [...] I guess I just want to point out, that I felt uncomfortable at this conference and won't attend again. You allowed someone who was not even a writer, and who didn't understand the craft, to take over and push their own agenda with anger. Yes, I think the writing courses could be done more professionally. Perhaps not allowing panelists to give kids and small children run of the room during a conference. Another panelist had their young daughter on a panel. She continually grabbed the microphone and spoke over the other panelists. Bizarre! All I could think of is that her father must be on the board. I've gone back and forth whether or not to send this. You may not even listen. But I wanted to express my disappointment. I've had members of my critique group tell me how great the writing courses were in the past. When I told them of my experience, they were baffled. Not sure what has changed but perhaps a shift in your approach?
Programming	Panels	Onion	[Requesting more non-binary panelist representation: Only] 11 individuals' profiles out of 177...didn't use he/she pronouns. Out of those 11, one used they. For all us non-he/she folk out there, that's [only] 6% of profiles bearing no gender markers. And [just] .005% of profiles actually identifying as something other than he/she. #disappointed #nonbinary #enby #theythemtheir #nonbinaryisreal #wheredowego
Programming	Panels	Onion	What happened to the filk circles this year? I certainly hope that is corrected for next year.

Department	Area	Type	Statement
Programming	Panels	Onion	The only #nwconion was, if you want a panel on decolonization, staff it with Indigenous People. The one I went to quickly became another, albeit good, panel on diversity and inclusion. I wanted to hear from people impacted by colonization.
Programming	Panels	Onion	Dear @norwescon your panel room layout is extremely poor for accessibility in cascade 7&8. Chairs set in front of doors with no room to make it in the room with a mobility device without having to remove chairs is a problem. Please fix.
Programming	Panels	Rose	Lots of well moderated panels, a few really strangely run ones, wasn't sure what to do. (Invited to email more particulars.)
Programming	Panels	Rose	Kidcon panels and pinball/video games were great. (Not pubs.)
Programming	Panels	Rose	Thought programming in general was excellent, particularly liked the music.
Programming	Panels	Rose	Really enjoyed the military track. Have 37 years in the army, and even I learned something. Please keep track strong.
Programming	Panels	Rose	Noticed the "browning" of the panels on diversity and inclusivity, appreciate the work being done here.
Programming	Panels	Rose	Liked diversity of panels!
Programming	Panels	Rose	Loved bead embroidery class.
Programming	Panels	Rose	I noticed panelists making an attempt to use the transcription software, and while they had varying levels of success, I still think it's a good addition. Panelists and mods can get used to it.
Programming	Panels	Rose	Some are great — some are comprised of folks basically humble-bragging and the audience is invisible to them.
Programming	Panels	Rose	Loved the "Cat Women of the Moon" bingo! Do again next year?
Programming	Panels	Rose	I loved B-Movie Bingo. It was so much fun and well organized.
Programming	Panels	Rose	I really enjoyed Superhero Yoga — stretching my body as well as my mind is super helpful!
Programming	Panels	Rose	Too many good choices [in the evening]!
Programming	Panels	Rose	Loved the military and space tracks. Thank you.
Programming	Panels	Rose	Loved the two-hour tactics panel and would like to see it again!
Programming	Panels	Rose	The moderators who asked questions first and structured the discussion around them were the best. These did this: Mary Robinette Kowal, Peter Orvillian, K.G. Anderson.
Programming	Panels	Rose	Panels fabulous, excellent. The panels are really good. Whoever chose them — and the panelists — did great. I love learning about new areas.
Programming	Panels	Rose	Enjoyed Viking, Roman, etc. hands-on sessions.
Programming	Panels	Rose	The military track had some truly excellent panels.
Programming	Panels	Rose	Content is excellent, great job! Love writing, real sci/tech, real space, youth sessions.
Programming	Panels	Rose	We had a great time with B-Movie Bingo! We'd be happy to be back.
Programming	Panels	Rose	Pretty much all the active and former military panelists have been great at focusing on the subject. The military track is also super engaging.
Programming	Panels	Rose	Military track audience participation was good to excellent, good interaction. History track well attended and received. Old Norse, large attendance.

Department	Area	Type	Statement
Programming	Panels	Rose	I went to Vincent on Thursday night and I loved it. I hope Norwescon has more dramatic programming in the future!
Programming	Panels	Rose	Military track was awesome. Please do more.
Programming	Panels	Rose	I did 23 hours of panels in three days — Military and Space track, mainly — so good job with those (Russel Ervin has done grate at bringing in new experts who are well spoken). Also some Biology and world building.
Programming	Panels	Rose	I really liked the panels on social change and disaster preparedness. Thank you.
Programming	Panels	Rose	Love the music programs, the war track a.k.a. military track and the science track.
Programming	Panels	Rose	Great variety!
Programming	Panels	Rose	The panels were great. The whole con was great.
Programming	Panels	Rose	My daughter and I really enjoyed the military track this year, particularly the "Tactical Warfare Problem" workshop on Saturday.
Programming	Panels	Rose	Appreciated seeing the POC Safer Space, even though as a white attendee, it wasn't for my use.
Programming	Panels	Rose	There were many many excellently moderated panel discussion. 2nd hand, I hear that Peter Orullian was the epitome of an invisible moderator. 1st hand: Jason Vanhee was very good in Diversity 101, Cathy Plesko was outstanding in Women in Tech, Glenn Dallas in So Long and Thanks for all the Fish ran an excellent one person panel engaging his audience.
Programming	Panels	Rose	I just wanted to say that I really appreciated Gabriel de los Angeles' moderation of a rather sensitive topic (Decolonizing Your Fantasy Worlds). Both his, and Nisi Shawl's, input on the topic were very important to me, and I hope to see them both come back next year.
Programming	Panels	Rose	I liked that the cascade rooms were turned sideways. there seemed to be more room and more chairs fitting in. It may have been just a perception, but it was good.
Programming	Panels	Rose	Being a relative newbie (5 yrs) attendee, I must say that this is the best Con yet. The Science track panels were top-notch, especially the 2-hour 'Ask a Scientist' panel. I also greatly appreciated the introduction of more challenging and provocative topics in the Science track. Norwescon is known for its very strong programming, please keep the momentum going. It really says something when previous Guests of Honor come back to attend as 'just folks'.
Programming	Panels	Rose	I joined four other scientists on the "Ask A Scientist" panel and we fielded any question the audience threw at us. It could have gone horribly awry but did not, thanks to an inquisitive and level-headed audience.
Programming	Panels	Rose	I did a panel on Eugenics, Evolution, and Ethics which also produced a compelling discussion. I can't say enough about the level of sophistication and thoughtfulness among Norwescon attendees. I was impressed.
Programming	Panels	Rose	Fun convention, I went to more panel / events this year, 10, though I had flagged 14 as must see....and 65 as interesting. :-)
Programming	Panels	Rose	@norwescon was a blast. [...] Thank you @solarbirdy, @JonnyNero, SunnyJim, and the rest of the staff for putting me on some great panels and last-minute on the mainstage.
Programming	Panels	Rose	I always leave the con having learned something or feeling better about some of the crap I deal with day to day. But the "Liking Problematic Things" and the first of I think three "Imposter Syndrome" panels took the MFing cake this year. Thank you to my panel partners on those!

Department	Area	Type	Statement
Programming	Panels	Rose	Had a great time as a panelist at Norwescon. Big audiences full of smart, engaged people for every panel I did, and a wonderful, organized team running the show. I highly recommend it to SFF writers for next year. Everyone was so friendly. #NWC42
Programming	Panels	Rose	GoH Tran Nguyen's presentation and her interview (conducted by the irreplicable Lee Moyer). Tran is an awesome artist and utterly charming....
Programming	Panels	Rose	I also had a lot of fun in the Life Drawing workshop (including living models!) though I kept getting cold. I could only weep (internally, my tear ducts were frozen) for the nearly-nude models).
Programming	Panels	Rose	The military tactics workshop was understandably chaotic, so I sat in the back as an observer and worked on a personal project in my sketchbook. It reminded me of a very large lifeguard training session but less wet. I enjoyed it very much.
Programming	Panels	Rose	Big shout out to @DanielleGembala for setting up and holding down the #Norwescon Children's Activity Room. She made my job this weekend so easy :)
Programming	Panels	Rose	Home from @norwescon! Highlights: deeply enjoyed readings by @LAGilman, @katchrdsn, @NisiShawl, and most importantly @MaryRobinette. I may have to acquire some audiobooks read by her now that I know how delightful a narrator she is. <3
Programming	Panels	Rose	Just wrapped three fabulous days at #NWC42 — absolute heaven for our neurodiverse and gender diverse family.
Programming	Panels	Rose	One of my highlights for #nwc42 today was attending @FondaJLee's reading. It was so good!!! Super funny and very entertaining.
Programming	Panels	Rose	Had such a lovely time at #norwescon, especially grateful for the panel by @ChimedumOhaegbu @tinytempest @Catrambo and @WriterWay on how not to be a wiener online. Already looking forward to next year!
Programming	Panels	Rose	@Norwescon addressed Using Your Privilege for Good led by #GabrielDeLosAngeles w @indigebrarian @jffhigh. Good discussion about effects of colonization on #IndigenousPeople, how & when others can lend assistance.
Programming	Panels	Rose	Getting my mind blown by @Klopfenpop @lextheconartist @KadeshFlow and @KiriCallaghan at a panel on constrained writing and #nerdcore at @norwescon -- so much wow. All joy. Explodey brain!
Programming	Panels	Rose	So almost all of my notes came from @NisiShawl, who was great at [Decolonizing Your Fantasy World]. Gabriel de los Angeles was also great, and I hope they're up for doing this panel again next year. 😊 #NWC42
Programming	Panels	Rose	[Child]'s second writing panel on writing endings was another success for her. Thanks to @rakdaddy, @KatRichardson4, and @PeterOrullian for an engaging panel. #nwc42
Programming	Panels	Rose	#writing class with @brendacooper, Rich Description: How to Make Your World Real. These master classes are wonderful!
Programming	Panels	Rose	I learned so much in the @norwescon Writing Workshop today with @cbergwriter. I'm deeply grateful to everyone who made this workshop possible. If you're an aspiring writer, I highly recommend it! #NWC42
Programming	Panels	Rose	Great @norwescon panel on Afrofuturism with these 2 brilliant authors @tinytempest and @NisiShawl, talking Samuel Delany, Janelle Monae, Prince, Octavia Butler, Sun Ra and more! #nwc42
Programming	Panels	Rose	AMAZING panel on #Afrofuturism with @NisiShawl and @tinytempest! @Norwescon needs to give this panel much more time next year. #Norwescon42

Department	Area	Type	Statement
Programming	Panels	Rose	My daughter went to her first worldbuilding panel at #NWC42, and she had a blast! She's still talking about her "lessons". Thanks @ElliottKaybooks @CarolineYoachim, K. Tempest Bradford, and Cheryce Clayton.
Programming	Panels	Rose	How cool is Norwescon? We had a full room of 40 or 50 for a Thursday afternoon panel on asymmetric warfare. I don't even want to see how wild it is on the weekend. #nwc42
Programming	Panels	Rose	Currently attending my first @norwescon . Very impressed by @primalspiral's contributions to "Check Your Writer's Privilege". Excited to check out her work. 😊
Programming	Panels	Rose	My first presentation @norwescon this weekend was a outta the park hit. Thanks so much to @WriterWay for the encyclopedic knowledge she gifted us detailing submitting short fiction! #norwescon42
Programming	Panels	Rose	Science track was very good and easy to find.
Programming	Pro Check-In	Suggestion	Radio for pro check-in desk please.
Programming	Readings	Onion	Wish the reading by Mary Robinette Kowal didn't conflict with the Masquerade.
Programming	Signs	Suggestion	Bigger type font for room signs. I saw people who were struggling to read the signs.
Programming	Theme	Suggestion	It has occurred to us that the Norwescon 42 theme did extremely well (so did the GRRM thing, but that's a once in a life time kind of thing.) It gathered people together with a popular common theme. What if we tried to make catchy themes like this one... every time? Plan for it in advance so people have something to look forward too. I'm totally shooting in the dark here, but sci-fi and fantasy movies, tv shows, books, video games, comic books, that kind of thing. The options are endless, and might stimulate attendance.
Programming	Workshops	Suggestion	Much fanfare was made of the new NWC Writers Workshop. A follow-up report should be given as to its results.
Programming	Workshops	Suggestion	More workshops in fabric arts and arts!
Programming	Workshops	Onion	Writing classes and panels were aimed at beginners, with very little to engage attendees who were farther along in the craft.
Programming	Workshops	Onion	We need to better disseminate the signup process as we get lots of questions.
Programming	Workshops	Onion	I understand the signup process goals — but if you could avoid having workshop signup times conflict with active workshops, that would be fabulous, thanks!
Programming	Workshops	Onion	Need more spaces for workshops.
Programming	Workshops	Onion	The whole limited space and pre-sign-up of selected panels and workshops continues to be problematic. Can any of the " Writing Classes and Lectures" be offered twice?
Programming	Workshops	Rose	The workshops are awesome!!!
Programming	Workshops	Rose	The daily workshop signup process was more fair.
Programming	Workshops	Rose	kudos to all of the workshop presenters and their willingness to make themselves available after their sessions for questions.
Programming	Workshops	Rose	Nice variety of topics and levels of experience are supported by the panel options. Keep the variety of topics/people.
Programming	Workshops	Rose	Your Writers Workshops are awesome.

Department	Area	Type	Statement
Programming	Workshops	Rose	Brought 12 year old to first time and she loved writing and craft and art workshops. Wants to come back.
Programming	Workshops	Rose	I attended the "Writing Class: Picture Book Basics for Aspiring Authors Lisa Mantchev". I hope you continue to offer this, very interesting and informative, panel and allow the full 90 minutes allotted this time. The way Ms. Mantchev presented her information would work for a much larger group so this "Writing Classes and Lecture" would not need to have limited seating and advance sign-up.
Programming	Workshops	Rose	Norwescon has been wonderful. The specific community is so welcoming, writing workshop had that elusive perfect dynamic, and I've learned so much from the panels. Can't wait to do it again next year
Personnel	Cloak Room	Onion	Need 24/7 Cloak Room.
Personnel	Convention Lounge	Onion	Convention Lounge is effin freezing. Why is the door open all the time?
Personnel	Convention Lounge	Onion	Lounge disappointing compared with Wiscon.
Personnel	Convention Lounge	Onion	You closed the Con Suite at 10, not 11 or 1am. No talking. You need a suite/talk party space to 3am.
Personnel	Convention Lounge	Rose	Thanks to Hospitality and the staff for a well-run and clean Con Lounge!
Personnel	Convention Lounge	Rose	Hospitality was fantastic, but heard that they lost their microwave (broken) after first day. Willing to donate.
Personnel	Convention Lounge	Rose	Hospitality was great!
Personnel	Convention Lounge	Rose	Good job hospitality!
Personnel	Convention Lounge	Rose	I just want to thank you for your dedication to the well-being of the con goers. The con lounge providing food, drink, rest, and companionship is invaluable.
Personnel	Convention Lounge	Rose	Really good!
Personnel	General	Rose	Thanks for all the help looking for a lost camera.
Personnel	General	Rose	Thanks to all the staff and volunteers.
Personnel	General	Rose	Whole team was great to work with.
Personnel	Teen Runners	Suggestion	Young staff members need more structure in certain departments. Stuff like schedules, early contact to know they are wanted.
Personnel	Volunteers	Suggestion	Spare "posting surfaces" available at con — not just for Con Lounge.
Personnel	Volunteers	Suggestion	To help control access to blue room and pro suite parties, let's get two hundred red lanyards for the pros, and as many blue ones as we need for staff (or purple, or green, or whatever...). While not foolproof, it would be a quick way to know that the people accessing those spaces are legit, given that ribbons are no longer an easy identifier, and the "staff" and "professional" on the badge are very small.
Personnel	Volunteers	Onion	Something to consider for next year: There was no general announcement about volunteer opportunities for load-in on the Wednesday before the con. My wife and I had volunteered in prior years and so, we knew to show up at around 10am in spite of not having an invitation. Hint: Developing future leaders begins with encouraging current volunteers.

Department	Area	Type	Statement
Personnel	Volunteers	Onion	Upset by one person threatening anyone who says anything they don't like AND claiming their brand of blond northerner were the "N-words of Europe" after they're reminded we don't get to use that word.
Personnel	Volunteers	Rose	Lost my camera, but everyone on staff was very helpful in trying to locate it, very appreciated. Still hoping it turns up.
Personnel	Volunteers	Rose	Thank you to whomever turned in my partner's lost badge.
Personnel	Volunteers	Rose	Great volunteer system!
Personnel	Volunteers	Rose	Volunteer team is awesome!
Personnel	Volunteers	Rose	A huge thank you to all the volunteers for running a great Norwescon!
Personnel	Volunteers	Rose	Thanks so much to all the volunteers who made this year's event a success! #nwcrose to each of you.
Personnel	Volunteers	Rose	My @norwescon experience is coming to a close. Had a fantastic time and hope to return sometime. Big thanks to the con team and volunteers. #nwc42
Personnel	Volunteers	Rose	Home after a lovely weekend at @Norwescon. Thank you to the many volunteers who make the con happen, I appreciate all the work you put into it!
Special Events	Burlesque	Suggestion	Suggestions for preventing future accidents: Properly running/taping cable runs, stairs to risers, better quality risers). More details provided in email.
Special Events	Burlesque	Onion	Burlesque is done.
Special Events	Burlesque	Onion	While attending the Burlesque show I witnessed the incident with the camera tech. As a live event tech I saw several safety issues that could and should be addressed, such as cable runs and riser stability. I will send a follow-up email, though feel free to contact me as well.
Special Events	Burlesque	Rose	I am filling this out solely to say how I enjoyed the Burlesque show. It was the reason I showed up.
Special Events	Burlesque	Rose	Thank you to everyone who came to the burlesque show and all the crew & performers that made it happen.
Special Events	Concerts	Onion	It also seems like the concert organizers are attempting to smother the dances.
Special Events	Concerts	Rose	I look forward to seeing the Saturday concerts every year, and this year was no exception. Vixy and Tony are always amazing, and I'd love to see them again. The music is an important part of my Norwescon experience.
Special Events	Dances	Onion	Please move all dances back to the ballroom space. The Evergreen rooms are not suited for them; concerts should be placed in Evergreen rooms and dances in the ballroom. This is a resounding opinion.
Special Events	Dances	Onion	Friday night without the dance felt incomplete.
Special Events	Dances	Onion	It was HELLA hot in there though [on Saturday], one large fan placed in a corner of the room would have been nice, for people to approach and cool off as needed.
Special Events	Dances	Rose	The dances had much better music than many other cons. Music was great for all ages.
Special Events	Dances	Rose	Excellent Saturday night dance. At last good music for everybody. Same DJ next year please.
Special Events	Dances	Rose	First consistently good dances in a while, and it was nice to have a somewhat responsive DJ.

Department	Area	Type	Statement
Special Events	Dances	Rose	The music at the dance was a lot of fun, wide variety so everyone got to dance to something they know. THANK YOU for bringing the Saturday dance back downstairs.
Special Events	Dances	Rose	@norwescon Thanks for putting the Saturday dance back in the Ballroom! The DJ and music was perfect! #Roses
Special Events	Games	Suggestion	I recommend having online sign ups for the Dungeons and Dragons games accessible through the Norwescon web site.
Special Events	Games	Onion	The Rotunda area where the Dungeons & Dragons games were held was a bit too crowded. With all those tables filled up and people talking at each table, it was difficult to hear people at my own table. Just too crowded and noisy overall. Some DMs had to use portable speakers so their players could hear them. I would recommend having not more than six tables in that Rotunda. Select another location for the remaining six or so tables.
Special Events	Games	Onion	Perhaps a coordination issue: On Thursday when the convention opened, there were sign up sheets in the open gaming area for the Dungeons & Dragons games to be held in the Rotunda however, upon arrival in the Rotunda to play those games, the volunteer indicated that D&D Adventurer's League games could only be signed up for in the Rotunda.
Special Events	Games	Onion	Sound complaint: Gaming sessions in the Rotunda are great, but their noise levels were a major distraction for those trying to sleep, including flight crews. "Silence" doors were repeatedly re-opened, even with signs on the doors stating that doors should remain closed for the comfort of all guests. PLEASE encourage gamers to be good hotel citizens.
Special Events	Games	Onion	I was supposed to run a game in Rotunda 2 with Artemis in the same area. There were a few tables that Artemis didn't use, but people set up games on those tables and I didn't feel it was appropriate to try to remove them. One person with a volunteer ribbon running a game came over to talk to us and didn't seem inclined to move their game to make space. None of my players showed so it was a non-issue this con, but it definitely could be an issue that there were no staff to make sure tables were clear for scheduled games in the Rotunda 2 area.
Special Events	Games	Onion	I have an issue with gaming being at Maxi's. It is a bar! It prevents people who have kids from playing games. I understand about it being a bar (no one under 21) but there is no reason gaming needs to be there in the first place. Even setting aside the unfairness to families, it is horrible to play a game when noise is blaring. It feels like gamers are second-class citizens. In the past the gaming has been in quieter areas that have been open to all, and it worked fine. P.S.: If [the bar at] Maxi's is closed [on Saturday night], why is the area still 21+?
Special Events	Games	Onion	Rotunda 1 was just about the right sized space to hold both Pathfinder Society and D&D Adventurer's League, so that worked well. However, the only restroom anywhere near that area was on the third floor and required a room key card to access. This meant that for ordinary games, which often run 4-5 hours, players would need to take a 10-15 minute break in the middle of a game, or significantly longer than that if they have mobility issues. Please remember that a significant number of convention attendees do not have hotel rooms.
Special Events	Games	Onion	Rotunda 1 where the Pathfinder/Starfinder/D&D organized plays were at. Nearest public restroom was back in the main hotel area. Which, for someone with a cane would be a 15 minute walk.
Special Events	Games	Onion	Rotunda 1 where the Pathfinder/Starfinder/D&D organized plays were at. Pathfinder/Starfinder had scheduled 5 tables but the D&D claimed all but 4 tables in the area.

Department	Area	Type	Statement
Special Events	Games	Onion	I do wish that scheduled gaming would return to the Cascade rooms; Maxi's is difficult to access, especially for my mobility-impaired friends. We haven't attended scheduled gaming in recent years because of this. We tend to try to drop in on impromptu games in the rotunda, but that is hit-or-miss.
Special Events	Games	Onion	Unfortunately, the open gaming in Evergreen on Saturday night was a big disappointment. The selection of games was sparse, and the room temperature was freezing cold. We had to leave early because it was too cold for comfort (and one game of Munchkin was more than enough for our tastes). Many more people could have fit into the space and played games, but there simply wasn't a reason for people to stay.
Special Events	Games	Rose	Loved the Hitchhikers Guide LARP Scavenger Hunt.
Special Events	Games	Rose	In particular I'd like to give kudos to the folks that volunteered to run Artemis: Spaceship Bridge Simulator. It was the best part of the convention for me, and I hope to see it at the con again next year.
Special Events	Games	Rose	I really, _really_ enjoyed playing Artemis. Thanks to all of you that made it possible.
Special Events	General	Rose	Please keep these activities and options available.
Special Events	GOH Banquet	Rose	Meeting my fellow GOHs was absolutely a highlight of the con (and my career, if I'm being honest). Another was the unexpected delight that the ConCom gave us each an award, a little statue of a rocket. That's right, I won a rocket!
Special Events	Karaoke	Rose	Friday night karaoke was also great fun. I would love to see this expand. For example, a "cosplay karaoke" night where contestants are encouraged to perform thematic songs in costume would be great fun. (Petyr Baelish singing "I Did It My Way" deserved a prize that night!)
Special Events	Masquerade	Suggestion	Please have glow in the dark tape directing people coming off the stage to the appropriate exit so ninjas are less needed.
Special Events	Masquerade	Onion	Why isn't the masquerade shown on video?
Special Events	Masquerade	Onion	Headset mic for MC worked for her, but other people speaking at podium had trouble being heard.
Special Events	Masquerade	Onion	Hall Costumes should have had low volume music bed.
Special Events	Masquerade	Rose	Kudos to the new projector backstage at the Masquerade — it was amazing!
Special Events	Masquerade	Rose	Violet DeVille was an amazing MC for the masquerade. Vast improvement over the previous year. I'd love to see her do it again.
Special Events	Masquerade	Rose	Verbally listing Masq staff members from the podium at shows end a good idea, everybody deserves credit.
Special Events	Music	Suggestion	More concerts!
Special Events	Opening Ceremonies	Onion	I was disappointed that during the opening ceremonies, the host not only mangled Tran Nguyen's last name (pronounced roughly "nWin"), but didn't bother to ask Yanni's name, only referring to her as "Subterranean Press" whenever she asked her a question. These seem like very basic things that should be figured out before MC'ing the ceremony.
Special Events	Rocky Horror	Onion	If it was an 18+ event, it should have been policed at the door, as there were unaccompanied 11/12-year-olds in the audience. If it wasn't 18+, either it should have been, or the performers should have kept the language and performance to an acceptable level (there were stripteases, near-nudity, etc.).
Special Events	Single Pattern Contest	Suggestion	Single Pattern Contest - Can there be pictures of the winning entries?

Department	Area	Type	Statement
Special Events	Swap Meet	Rose	Loved the...geek swap meet. kudos to whoever thought that up. We are always looking for new/newish books :-)